



CERTIFICATE

As per the Standard
ISO 18295-1:2017

In accordance with TÜV AUSTRIA procedures, it is hereby certified that

EVRESIS SERVICES LTD

**20, Vithleem Str, 1st Floor, Strovolos Industrial Area
2033 NICOSIA, CYPRUS**

Applies the requirements of the above Standard for the following Scope

- CONTACT CENTER SERVICES.
- MULTIPLE CUSTOMER CHANNELS.
- CALL CENTER.

Certificate Registration No.: 20027240010378

Valid until: 2027-01-10

Maria Agapitou
Head of Management Systems & Products Certification Division
Certification Body
at TÜV AUSTRIA

Athens, 2024-01-11

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification procedures and is subject to regular surveillance audits.

TÜV AUSTRIA HELLAS
429, Mesogeion Ave.
GR-153 43 Athens, Greece
www.tuvaustriahellas.gr
GEMI No: 1650201000

CertNo: 549_A0

Headquarters in Athens bear the responsibility of the Certification decision

049150-21-6